

Refund Policy

Thank you for using Property Sumo.

If you are not entirely satisfied with your membership purchase, we're here to help.

You have 7 calendar days to cancel your membership and receive a full refund, no questions asked. To be eligible for a refund, the account must not have been used (logged into) for more than 2 days during that period, or you first activated the account within the last 3 days.

If it has been more than 7 days since you purchased your membership, or you have actively used it for more than 2 days, and would still like to request a refund, please don't hesitate to contact us.

We endeavour to help and offer a refund in every case where uninterrupted full service is not given, or whether the user has genuine reason to be dissatisfied.